

CENTRAL VALLEY MEDICAL PROVIDERS PROVIDER FACT SHEET

Central Valley Medical Providers, Inc. is an Independent Physician Association with a dedicated team of over 900 PCPs and Specialists, focused on providing quality healthcare while continuously innovating ways to increase efficiency around the delivery of care to their patients. Central Valley Medical Providers, Inc. strives to bring the benefits of coordinated healthcare to thousands of patients throughout Fresno and Madera Counties, serving a diversity of cultures, socioeconomic groups, and ages.

HEALTH PLAN CONTRACTS		
HEALTH PLANS	PRODUCT LINES	
Anthem Blue Cross	Commercial	
Blue Shield of California	Commercial, POS	
CalViva Health	Medi-Cal	
Wellcare by Health Net	Medicare	
Humana (Central Valley Health Plan)	Medicare	

HOSPITAL AFFILIATIONS			
Adventist Health Hanford	Saint Agnes Medical Center	Valley Children's Hospital	
Adventist Health Reedley	San Joaquin Rehabilitation Hospital	(Commercial & Medicare Enrollees ONLY)	
MANAGEMENT COMPANY	MSO contract with MedPOINT Management (MPM): www.medpointmanagement.com Toll free: (866) 423-0060		
WEB PORTAL USER LOGIN	Access Claims, Cap Reports, Submit Authorizations via web portal: Sign up for the Provider Portal here: MPM Provider Web Portal		
ELIGIBILITY & BENEFITS	For the most current information, check the Health Plan website		
CASE MANAGEMENT	Phone: (866) 423-0060 ext. 1834 Fax: (888) 385-3112 Providers may also submit their Case Management referrals via email to: CM_notification@medpointmanagement.com		
CLAIMS & ENCOUNTER SUBMISSIONS	Submit claims and encounters electronically: Office Ally: Office Ally Login Payer ID: MPM59 Phone: (866) 575-4120 TriZetto: TriZetto Login Payer ID: MPM59 Phone: (800) 556-2231 Change Healthcare Payer ID: Change Healthcare Login Payer ID: CVM02 Phone: (866) 371-9066 Submit paper claims: c/o CV MedPRO P.O. Box 7020-17 Tarzana, CA 91357		
FIELD REPRESENTATIVE	Brittney Walters is available to answer any questions. You may also request to schedule a meeting with your office. Contact Brittney at: (866) 423-0060 ext. 2751 or email: bwalters@medpointmanagement.com		
PROVIDER NETWORK OPERATIONS	Please contact MPM Provider Network Operations with questions and Provider Updates at: CVMEDPRO_providerservices@medpointmanagement.com or call, (866) 423-0060, option 5		